

Guest Review Awards 2016.

Dear Partner,

Congratulations on winning a Booking.com Guest Review Award 2016!

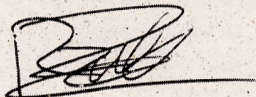
Your outstanding average score is the outcome of months of consistently glowing reviews, each one reflecting another great guest experience that you created.

Every time you went the extra mile. Every time you helped a stranger feel at home. Every time you made someone's day. These little moments left a big impression on guests – and it showed in the reviews they gave you.

Thank you for sharing your hard work, dedication and passion with so many guests in 2016. It's a real privilege to have you as a partner.

Here's to another happy and successful year ahead!

Warm regards,



Remco van Zanten
Global Director Partner Services, Booking.com



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